

TERMS & CONDITIONS

1. The consumer herein declares that he/she has voluntarily, without any coercion, placed order overleaf, online/digitally or personally, for purchasing the products being marketed by M/S Elighted Care Private Limited (hereinafter referred to as "Entity").
2. The consumer herein assures that he/she has visited the website of the entity _____ and asserted itself with the products and all relevant information thereto.
3. The entity herein assures to the consumer that it has employed sufficient measures to safeguard the data provided by it and the same is displayed on its website: www.elightedcare.in.
4. The entity also assures the consumer that it has well defined Buy-back and refund policy and mechanism displayed on its website: www.elightedcare.in.
5. The entity also assures the consumer that it has a well-defined "Grievance redressal mechanism" displayed on its website: www.elightedcare.in. The remedial measures available to the consumer are:
 - a. Acknowledgement of complaint by the entity's Grievance Redressal Cell within 48 hours of receipt of complaint at its end.
 - b. Resolution of Complaint within 30 days' from the date of receipt of the complaint at its end by the Grievance Redressal Officer particulars of whom are displayed on its website: www.elightedcare.in.
6. These terms and conditions have been prescribed by the entity, without prejudice, in accordance with the prevailing provisions of the Consumer Protection Act, 2019 and rules framed thereunder.

Consumer's Signature



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