

## **ELIGHTED CARE PRIVATE LIMITED** CONSUMER PRODUCT ORDER FORM

Dated:	/	/	
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Note: Please complete this Consumer Product Order Form to purchase products of Elighted Care Private Limited (hereinafter 'Elighted Care' or Entity'). Applicant must be 18 years of age or above. All sections are mandatory unless otherwise indicated.

CONSUMER DETAILS							
Consumer No	ame:		Address:				
Email Id:			Phone No.:				
		INTRODU	CER DETAILS				
Introducer N	Introducer Name: Elighted Care ID:						
S. No.	Name of Product	MRP (₹)	Discounted Price (	₹) Quantity	Amount (₹)		
TOTAL							
order to with	ch i agree and accept.			Consu	mer's Signature		
For Office	Use Only						
Accounts	<u>:</u>						
Invoice No	.i	Dated	/ /				
Mode of Pa	ıyment: Cash [₹	Card Pay ₹		UPI / NEFT ₹			
In favour of	Elighted Care Private Limit	ted vide TRN/UTR No	o				
Logistics:							
Delivered b	y hand on date:/	/ Re	ceived by				
Dispatched	d Through:	Dock	cet/GR No.:	Dated	/ /		
Accol	untant			Logis	tic/IC		

## **TERMS & CONDITIONS**

- 1. The consumer herein declares that he/she has voluntarily, without any coercion, placed order overleaf, online/digitally or personally, for purchasing the products being marketed by M/S Elighted Care Private Limited (hereinafter referred to as "Entity").
- 2. The consumer herein assures that he/she has visited the website of the entity \_\_\_\_\_\_and asserted itself with the products and all relevant information thereto.
- 3. The entity herein assures to the consumer that it has employed sufficient measures to safeguard the data provided by it and the same is displayed on its website: <a href="www.elightedcare.in">www.elightedcare.in</a>.
- 4. The entity also assures the consumer that it has well defined Buy-back and refund policy and mechanism displayed on its website: <a href="https://www.elightedcare.in">www.elightedcare.in</a>.
- 5. The entity also assures the consumer that it has a well-defined "Grievance redressal mechanism" displayed on its website: <a href="https://www.elightedcare.in">www.elightedcare.in</a>. The remedial measures available to the consumer are:
  - a. Acknowledgement of complaint by the entity's Grievance Redressal Cell within 48 hours of receipt of compliant at its end.
  - b. Resolution of Complaint within 30 days' from the date of receipt of the complaint at its end by the Grievance Redressal Officer particulars of whom are displayed on its website: <a href="https://www.elightedcare.in">www.elightedcare.in</a>.
- 6. These terms and conditions have been prescribed by the entity, without prejudice, in accordance with the prevailing provisions of the Consumer Protection Act, 2019 and rules framed thereunder.

Consumer's Signature







